



An ideal multi-tenant
enterprise phone system

B'yond UCaaS Solutions

www.byondplatforms.com

B'yond

Powerful. Intuitive. Seamless.

Highlights



Single-tenant
& Multi-tenant



Multi Lingual



Multi
currency



Pre-paid &
Post-paid
billing



Payment
gateway
integration



Multilevel IVR



Auto
provisioning



BLF & Presence



Automatic call
distribution



Least Cost
Routing



Video call



Audio
conference



Fax to e-mail/
e-mail to Fax



100% voice
logging



Real-time
analytics &
reports



Third party
software
integration

Features

- Management role
 - Role
 - User
 - Vendor
 - DID
 - Gateway / Trunk
 - Tenant-wise phone book
- Speed dialing configuration
- Blacklist & Whitelist
- Recording feature
- Music on Hold (MOH) Configuration
- Video calling support (H.264, VP8)
- Dashboard
- Easy to configure routing rules
- Time conditions based inbound call routing
- Playback extensions
- Fax
- Ring groups
- Queue
- Paging
- Direct Inward System Access (DISA)
- Voicemail
- CDR
- Holiday / Week off Mode
- User-wise time zone
- Missed call notification
- Multi-user login

Seamless calling features

- Phonebook
- Blacklist
- Whitelist
- Recording
- Speed-dial
- Voicemail
- Caller-ID
- Caller-ID blocking
- Do Not Disturb (DND)
- Intercom dialing
- Click to Call
- Call screening
- Blind and attended transfer
- Call park & pickup
- Group pickup
- Call Forwarding Rules:
 - Unconditional/Universal
 - Busy forward
 - No-answer forward
 - Selective forward
 - Absent/Unavailable forward
 - Time based forward
 - Shift based forward
- Extension pickup
- Call return
- Redial
- Barge-in
- Whisper
- Selective acceptance
- Selective rejection
- Anonymous rejection
- Find me / Follow me

Amplitech: supercharging software with add-on modules



Reseller module



SIP Trunking



Queue Pro



Voice transcription



SMS & MMS



Webphone

Under your Flag



Android



iOS



Chrome Extension



Windows App



Mac App



Linux App



Zoho Phonebridge plugin

Unleashing our unraveled strength



Product customization



Third party integration



5,000+ concurrent calls



50,000+ extensions



Robust & Secure



Attractive UI / UX

50,000+ Extensions and 5,000+ concurrent calls through cluster architecture

CRM integrations

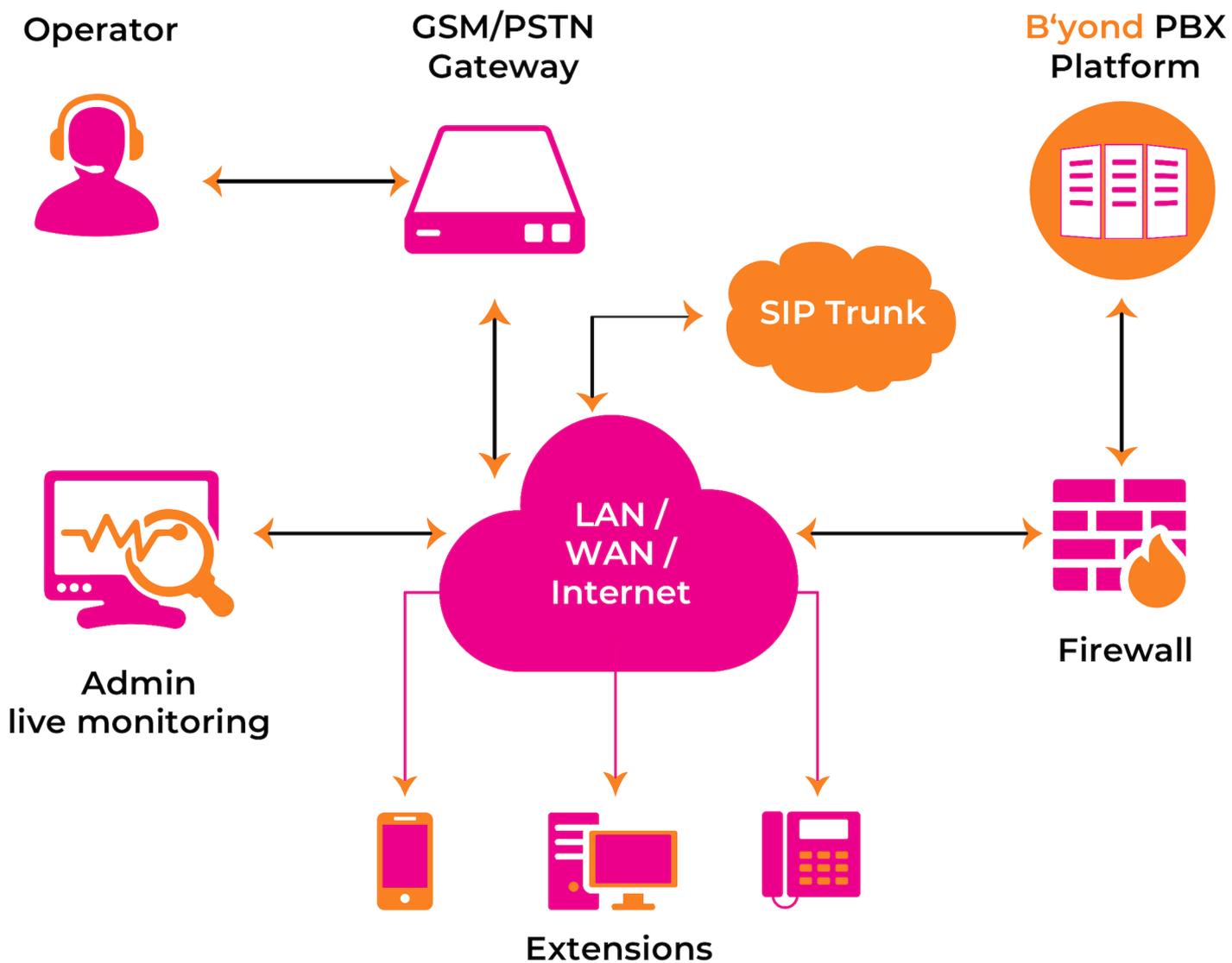
 freshdesk

 salesforce


zendesk



Network architecture





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